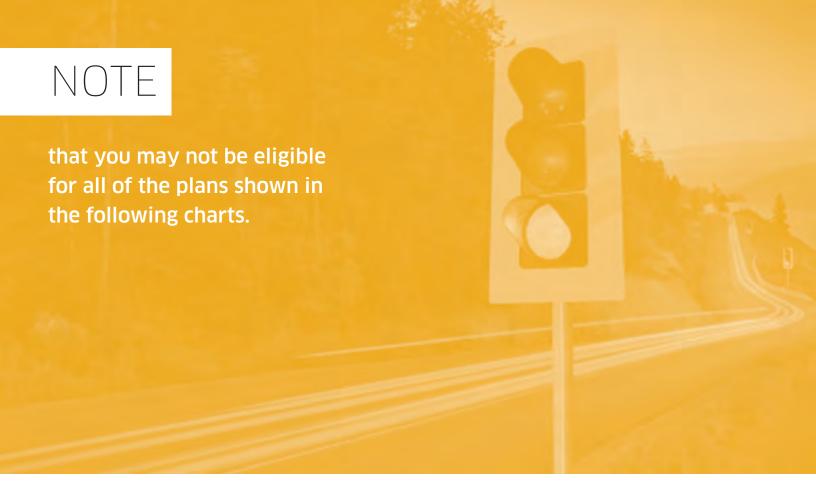




2012 BENEFITS ENROLLMENT

For Participants in the Management Retiree Plan Design, Including COBRA Participants and Survivors in the Family Security Program (FSP)



To determine your coverage options during the annual open enrollment period...



- Refer to your personalized enrollment worksheet;
- Visit the Your Benefits Resources™ (YBR) Web site at <a href="http://resources.hewitt.com/alcatel-lucent">http://resources.hewitt.com/alcatel-lucent</a>; or
- Call the Alcatel-Lucent Benefits Center at 1-888-232-4111 (representatives are available Monday through Friday from 9:00 a.m. to 5:00 p.m., Eastern Time [ET]).

# BENEFITS AT-A-GLANCE

### WHAT IS THIS?

These charts summarize some features of the 2012 Alcatel-Lucent medical and dental plan options. Use them:

• During the annual open enrollment period –

To compare plan options and coverage amounts before making your enrollment decisions.

### • All year –

Whenever you need information about your plan or to determine whether a particular service or supply is covered.

### **HOW DO THESE CHARTS WORK?**

### Check and confirm:

### 1. If the charts apply to you

These charts apply to U.S.:

- Management retirees;
- Non-represented retirees covered under the management plan design;
- Formerly represented retirees covered under the management plan design;
- COBRA beneficiaries of retirees covered under the management plan design, including COBRA survivors; and
- Survivors of retirees covered under the management plan design in the Family Security Program (FSP).

### 2. Which specific plans apply to you

You may not be eligible for all of the plans shown in these charts. To confirm the coverage for which you (and your dependent[s]) are eligible, you can:

- Check your personalized enrollment worksheet;
- Visit the YBR Web site at <a href="http://resources.hewitt.com/alcatel-lucent">http://resources.hewitt.com/alcatel-lucent</a>; or
- Call the Alcatel-Lucent Benefits Center at 1-888-232-4111.

### 3. What's covered

For your quick reference, these charts show coverage amounts. Note that for a service or supply to be covered, it must be:

- Medically necessary for the treatment of an illness or injury, or for preventive care benefits that are specifically stated as covered;
- Provided under the order or direction of a physician;
- Provided by a licensed and accredited healthcare provider practicing within the scope of his or her license in the state where the license applies:
- Listed as a covered service and satisfy all the required conditions of services of the plans; and
- Not specifically listed as excluded.

In some cases, there may be additional required criteria and conditions. Services and supplies meeting these criteria will be covered up to the allowable amount or the negotiated rate, if applicable.

### Need Information on a Health Maintenance Organization (HMO)/Medicare HMO?

Due to the number of HMO/ Medicare HMO options offered, HMO/Medicare HMO coverage information is not shown in these charts. Medical and prescription drug coverage levels and costs vary by individual HMO/Medicare HMO option.

To review and print specific plan details for the coverage options available to you, visit the YBR Web site at <a href="http://resources.">http://resources.</a>
<a href="http://resources.">hewitt.com/alcatel-lucent</a>, or call the Alcatel-Lucent Benefits Center at 1-888-232-4111, during the annual open enrollment period.

You can also contact the HMO/Medicare HMO you are considering. Carrier contact information can be found on pages 15 and 16 of this booklet. Or, if you are currently enrolled in an HMO/Medicare HMO, check the back of your HMO/Medicare HMO ID card.

# MEDICAL

Feature	Enhanced Point of Service (POS)  Standard POS			Traditional Indemnity (If you are not eligible for Medicare or if you are a	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible	
		(If you are not elig	gible for Medicare)		Medicare-eligible dependent of a non-Medicare-eligible	participant or Medicare- eligible dependent of a
	In-Network	Out-of-Network	In-Network	Out-of-Network	participant)	Medicare-eligible participant)
Choice of Doctors	Select from within a network of providers	Select any qualified provider	Select from within a network of providers	Select any qualified provider	Select from within a network of Preferred Provider Organization (PPO) providers or any qualified provider	Select from within a network of PPO providers or any qualified provider
Annual Deductible	Not applicable	Individual: \$500 Two-person: \$1,000 Family: \$1,500	Not applicable	Not applicable	Retirees and their dependent(s): Individual: \$150 plus 1% of annual pension (\$175 min. and \$300 max.) Two-person: 2x individual deductible Family: 3x individual deductible For account balance/access to healthcare participants and survivors: Individual: \$300 Two-person: \$600 Family: \$900	\$290/individual (combined with out-of-network)
Annual Out-of-Pocket Maximum	Individual: \$1,200 Two-person: \$2,400 Family: \$3,600	Individual: \$3,000 Two-person: \$6,000 Family: \$9,000 (excludes deductible)	Individual: \$4,000 Family: \$8,000	\$7,500/individual	Individual: \$1,500 Two-person: \$3,000 Family: \$4,500 (excludes deductible)	\$3,290/individual (includes deductible; combined with out-of-network)
Lifetime Maximum Benefit	Unlimited (some ex	clusions apply)				
Annual Maximum Benefit	Not applicable					
COPAYMENT	/COINSURANCE	FOR COVERED	SERVICES			
Acupuncture	Plan pays 90%	Plan pays 70% after deductible is satisfied; limited to 30 visits/year	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	Plan pays 80% after deductible is satisfied; limited to 30 visits/year
Ambulance – Emergency Use of Air or Ground Ambulance	Plan pays 90%	Plan pays 90%	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Ambulance from Hospital to Hospital (if admitted to first hospital)	Plan pays 90%	Plan pays 90%	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied

Feature		oint of Service OS)			Traditional Indemnity (If you are not eligible for Medicare or if you are a	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible
		(If you are not elig		ible for Medicare)		participant or Medicare- eligible dependent of a
	In-Network	Out-of-Network	In-Network	Out-of-Network	participant)	Medicare-eligible participant)
Anesthesia	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Birth Control (prescription birth control or medication only)	See "Prescription Dr	rug Program"				
Birthing Center	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80% after you pay \$500 copayment	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Blood and Blood Derivatives	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Cardiac Rehabilitation (phase three maintenance not covered)	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Chemotherapy	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Chiropractic	You pay \$25 copayment/ visit; limited to 30 visits/year (in- and out- of-network combined)	Plan pays 70% after deductible is satisfied; limited to 30 visits/year (in- and out- of-network combined)	Plan pays 80%; limited to 30 visits/year (in- and out- of-network combined)	Plan pays 60%; limited to 30 visits/year (in- and out- of-network combined)	Plan pays 80% after deductible is satisfied; limited to 30 visits/year	Plan pays 80%, not subject to deductible (covered according to Medicare guidelines)
Durable Medical Equipment	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Emergency Room – Emergency Use	You pay \$50 copayment (waived if admitted)	You pay \$50 copayment (waived if admitted)	You pay \$100 copayment (waived if admitted)	You pay \$100 copayment (waived if admitted)	Plan pays 80% after deductible is satisfied	You pay \$50 copayment/visit, not subject to deductible (waived if admitted within 24 hours)
Emergency Room – Nonemergency Use	Plan pays 70% after you pay \$50 copayment/visit	Plan pays 70% after you pay \$50 copayment/visit	Plan pays 60%	Plan pays 60%	Plan pays 80% after deductible is satisfied	You pay \$50 copayment/visit

Feature		hanced Point of Service (POS)  Standard POS		Traditional Indemnity (If you are not eligible for Medicare or if you are a	(If you are a Medicare-eligible	
	In-Network	(If you are not elig	In-Network	Out-of-Network	Medicare-eligible dependent of a non-Medicare-eligible participant)	participant or Medicare- eligible dependent of a Medicare-eligible participant)
Extended Care Facility (or Skilled Nursing Facility)	Plan pays 90%	Plan pays 70% after deductible is satisfied; limited to 60 days/year	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied; limited to 120 days/year	Plan pays 80% after deductible is satisfied; limited to 100 days/ benefit period
Home Healthcare	Plan pays 90%	Plan pays 70% after deductible is satisfied; limited to 100 visits/year	Plan pays 80%	Plan pays 60%; limited to 100 visits/year	Plan pays 80% after deductible is satisfied; limited to 200 visits/year	\$0 copayment after deductible is satisfied
Hospice Care	Plan pays 90%; limited to 210 days/lifetime (in- and out-of- network combined)	Plan pays 70%; limited to 210 days/lifetime (in- and out-of- network combined)	Plan pays 80%; limited to 210 days/lifetime (in- and out-of- network combined)	Plan pays 60%; limited to 210 days/lifetime (in- and out-of- network combined)	Plan pays 80% after deductible is satisfied; limited to 210 days/lifetime	\$0 copayment, not subject to deductible
Inpatient Hospitalization	Plan pays 90%	Plan pays 70% after you pay \$200 copayment/ admission	Plan pays 80% after you pay \$500 copayment/ admission	Plan pays 60% after you pay \$200 copayment/ admission	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Maternity • Office visits: pre/postnatal • In-hospital delivery services	Office visits: Plan pays 90% after you pay \$25 copayment for first office visit In-hospital delivery services: Plan pays 90%	Plan pays 70% after deductible is satisfied	Office visits: You pay \$15 copayment In-hospital delivery services: Plan pays 80% after you pay \$500 copayment/ admission	Office visits: Plan pays 60% In-hospital delivery services: Plan pays 60% after you pay \$200 copayment/ admission	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Nutritionist	You pay \$25 copayment/visit	Not covered	You pay \$40 copayment/visit	Plan pays 60%	Not covered	Plan pays 100% for medical nutrition therapy and counseling per Medicare guidelines
Outpatient Lab/X-ray	Plan pays 90% (or you pay \$25 copayment when included as part of office visit)	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60% after you pay \$200 copayment	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Physician Hospital Visits and Consultations	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Physician Office Visits	You pay \$25 copayment/visit	Plan pays 70% after deductible is satisfied	Primary care physician (PCP): You pay \$15 copayment/visit Specialist: You pay \$40 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied	Primary doctor: You pay \$15 copayment/visit after deductible is satisfied Specialist: Plan pays 80% after deductible is satisfied

Feature	Enhanced Point of Service (POS)		Stand	Standard POS		UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible
		(If you are not elig	gible for Medicare)		Medicare or if you are a Medicare-eligible dependent of a non-Medicare-eligible	participant or Medicare- eligible dependent of a
	In-Network	Out-of-Network	In-Network	Out-of-Network	participant)	Medicare-eligible participant)
Podiatrist	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied (covered according to Medicare guidelines)
Private Duty Nursing	Plan pays 90%	Plan pays 70% after deductible is satisfied; limited to 100 shifts/year	Plan pays 80%	Plan pays 60%; limited to 100 shifts/year	Plan pays 80% after deductible is satisfied; limited to 200 shifts/year	Plan pays 80% after deductible is satisfied (covered according to Medicare guidelines)
Radiation Therapy	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Rehabilitation Therapy (outpatient physical, occupational, speech)	You pay \$25 copayment/visit	Plan pays 70% after deductible is satisfied; speech therapy limited to 30 visits/year	You pay \$40 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied; speech therapy limited to 30 visits/year	Plan pays 80% after deductible is satisfied
Second Surgical Opinion	You pay \$25 copayment/visit	Plan pays 70% after deductible is satisfied	You pay \$40 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Smoking Deterrents (prescription only)	See "Prescription D	rug Program"				
Surgery – In-Office	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80% after you pay \$250 copayment	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Surgery – Inpatient	Plan pays 90%	Plan pays 70% after you pay \$200 copayment/ admission	Plan pays 80% after you pay \$500 copayment/ admission	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Surgery – Outpatient	Plan pays 90%	Plan pays 70% after deductible is satisfied	Plan pays 80% after you pay \$250 copayment/ individual, per procedure	Plan pays 60%	Plan pays 80% after deductible is satisfied	Plan pays 80% after deductible is satisfied
Wigs	Plan pays up to \$3	00/Plan Year				

Feature	Enhanced Point of Service Standard POS (POS)		Traditional Indemnity (If you are not eligible for Medicare or if you are a	UnitedHealthcare Group Medicare Advantage (PPO) (If you are a Medicare-eligible		
		(If you are not elig	gible for Medicare)		Medicare-eligible dependent of a non-Medicare-eligible	participant or Medicare- eligible dependent of a
	In-Network	Out-of-Network	In-Network	Out-of-Network	participant)	Medicare-eligible participant)
PREVENTIVE	CARE					
Routine Physical Exams	You pay \$25 copayment/visit	Not covered	You pay \$15 copayment/visit	Not covered	Not covered	\$0 copayment for Medicare-covered wellness exam to develop/update a personalized prevention plan based on current health and risk factors; contact plan for details
Well-Child Care (including immunizations)	You pay \$25 copayment/visit	Not covered	You pay \$15 copayment/visit	Not covered	Not covered	Not covered
Well-Woman Care (ob/gyn exam)	You pay \$25 copayment/visit	Not covered	Primary care physician (PCP): You pay \$15 copayment/visit Specialist: You pay \$40 copayment/visit	Not covered	Not covered	\$0 copayment (one visit/year)
Mammogram Screening (in doctor's office)	You pay \$25 copayment/visit	Plan pays 70% after deductible is satisfied	PCP: You pay \$15 copayment/visit Specialist: You pay \$40 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied	\$0 copayment
Pap Smear (in doctor's office)	You pay \$25 copayment/visit	Plan pays 70% after deductible is satisfied	PCP: You pay \$15 copayment/visit Specialist: You pay \$40 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied	\$0 copayment
Digital Rectal Exam and Blood Test for PSA (in doctor's office – prostate cancer screening for men age 50 and older)	Plan pays 90%	Plan pays 70% after deductible is satisfied	PCP: You pay \$15 copayment/visit Specialist: You pay \$40 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied	\$0 copayment
Newborn In-Hospital Care	Plan pays 90%	Plan pays 70% after deductible is satisfied; limited to one visit	Plan pays 80%	Plan pays 60%	Plan pays 80% after deductible is satisfied; limited to one visit	Not covered

Feature		Enhanced Point of Service Standard POS (POS)			Traditional Indemnity (If you are not eligible for Medicare or if you are a	UnitedHealthcare Group Medicare Advantage (PPO)
		(If you are not eligi		gible for Medicare)		participant or Medicare- eligible dependent of a
	In-Network	Out-of-Network	In-Network	Out-of-Network	of a non-Medicare-eligible participant)	Medicare-eligible participant)
MENTAL HE	ALTH AND CHEM	IICAL DEPENDEN	ICY (BENEFITS	FOR THOSE WHO	ARE NOT ELIGIBLE	FOR MEDICARE*)
Inpatient	Plan pays 90%	Plan pays 70% after you pay \$200 copayment/ admission	Plan pays 80% after you pay \$500 copayment/ admission	Plan pays 60% after you pay \$200 copayment/ admission	Plan pays 80% after deductible is satisfied	Not applicable
Outpatient	You pay \$25 copayment/visit	Plan pays 70% after deductible is satisfied	You pay \$15 copayment/visit	Plan pays 60%	Plan pays 80% after deductible is satisfied	Not applicable
MENTAL HE	ALTH AND CHE	MICAL DEPENDE	NCY (BENEFITS	FOR THOSE WH	O ARE MEDICARE-	ELIGIBLE*)
Inpatient	Not applicable				Plan pays up to a total of 80% of the Medicare-approved amount (including any amounts payable by Medicare) and is secondary to Medicare; chemical dependency benefits are limited to 30 days/confinement and two confinements/lifetime	Plan pays 80% after deductible is satisfied; subject to 190-day lifetime maximum (covered according to Medicare guidelines)
Outpatient	Not applicable				Plan pays up to a total of 50% of the Medicare-approved amount (including any amounts payable by Medicare) and is secondary to Medicare; limited to 50 visits/year	Plan pays 80% after deductible is satisfied (covered according to Medicare guidelines)

<sup>\*</sup>The Enhanced POS, Standard POS and Traditional Indemnity deductibles and out-of-pocket maximums (if any) also apply to Mental Health and Chemical Dependency coverage (they are not separate).

**Standard POS** 

**Traditional** 

**Indemnity** 

(If you are not eligible for

UnitedHealthcare

**Group Medicare** Advantage (PPO)

(If you are a Medicare-eligible

Feature

**Enhanced Point of Service** 

(POS)

# PRESCRIPTION DRUG PROGRAM

### IF YOU ARE NOT ELIGIBLE FOR MEDICARE

Medco Prescription Drug Coverage for Enhanced and Standard Point of Service (POS) and Traditional Indemnity

✓ Annual Deductible: None

Annual Out-of-Pocket Maximum: None

COINSURANCE/COPAYMENTS						
In-Network	Retail (up to a 30-day supply using an in-network pharmacy)	Mail Order (up to a 90-day supply)				
<b>Level One</b> Generic drugs	\$10 copayment	\$20 copayment*				
Level Two Lower-cost formulary brand-name drugs	50% coinsurance • \$25 minimum • \$225 maximum	50% coinsurance • \$50 minimum • \$450 maximum				
Level Three Higher-cost formulary brand-name drugs	50% coinsurance • \$45 minimum • \$275 maximum	50% coinsurance • \$90 minimum • \$550 maximum				
Level Four Nonformulary brand-name drugs	50% coinsurance • \$60 minimum • \$300 maximum	50% coinsurance • \$120 minimum • \$600 maximum				
Out-of-Network (retail only)						

Same benefits as at an in-network pharmacy, but you will also be responsible for the difference in the cost of the drug purchased at an out-of-network pharmacy compared to the cost of the drug at an in-network pharmacy.

HMO/Medicare HMO prescription drug coverage varies by HMO/Medicare HMO. For HMO/Medicare HMO information, contact the HMO/Medicare HMO. Carrier contact information is on pages 15 and 16.

<sup>\*</sup>You may be eligible for up to a 90-day supply of a generic drug for \$10 or less. To find out if your medication qualifies, visit <a href="https://www.medco.com/lowcostgenerics">www.medco.com/lowcostgenerics</a> or call the phone number on the back of your Medco ID card.

# Medco Prescription Drug Coverage for UnitedHealthcare Group Medicare Advantage (PPO) and Traditional Indemnity

### **How It Works**

P

**Annual deductible** – You pay a \$320/individual annual deductible for the cost of your prescription drugs. (There is no annual out-of-pocket maximum.)

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**Total prescription drug cost limit** – Once you reach the \$320/individual deductible, the Plan begins to contribute and you pay a copayment for the cost of the drug (see the copayment structure below) until you reach a total prescription drug cost limit (including the copayments and deductible, plus the Plan's cost for the drugs) of \$2,930/individual.



**Coverage gap (or "donut hole")** – After you reach the total prescription drug cost limit of \$2,930/individual (including the copayments and deductible, plus the Plan's cost for the drugs), you pay 86% of the cost of generic drugs and about 50% of the cost of most brand-name drugs until you reach \$4,700 in out-of-pocket costs. (While you are in this "donut hole," either the Plan pays the rest of the cost for these covered drugs, or they are paid for by drug manufacturers' discounts.)

**Coinsurance or copayments** – After you reach \$4,700/individual in out-of-pocket costs, you pay the greater of 5% of the cost or a copayment of \$2.60 for generics/\$6.50 for brand-name drugs, per prescription, for the remainder of the year.

**Note:** Only drugs included on the Medco standard Medicare Part D formulary are covered. Out-of-pocket expenses for drugs not covered will not count toward total prescription drug costs or total out-of-pocket costs.

COINSURANCE/COPAYMENTS					
In-Network	Retail (up to a 31-day supply)**	Mail Order (up to a 90-day supply)			
<b>Level One:</b> Generic drugs on Medco standard Medicare Part D formulary	\$10 copayment	\$20 copayment			
<b>Level Two:</b> Plan-preferred brand-name drugs on Medco standard Medicare Part D formulary	\$25 copayment	\$50 copayment			
Level Three: Non-plan-preferred brand-name drugs on Medco standard Medicare Part D formulary	\$45 copayment	\$90 copayment			
Level Four: Specialty drugs with average costs of more than \$500/month on Medco standard Medicare Part D formulary	\$60 copayment	\$120 copayment			
Out-of-Network (retail only)					

Available only in the event of an emergency, as defined by the Centers for Medicare & Medicaid Services (CMS). If an out-of-network pharmacy is used for a non-qualifying emergency, no benefits will be applied.

<sup>\*</sup>The deductibles for the Prescription Drug Program are separate from the deductibles and out-of-pocket maximums for Enhanced POS, Standard POS, Traditional Indemnity and UnitedHealthcare Group Medicare Advantage (PPO).

<sup>\*\*60-</sup> and 90-day supplies are available at double and triple copayments; for cost savings, use mail order.

Feature		rred Provider (PPO) Option	Dental Maintenance Organization (DMO) Option
	In-Network	Out-of-Network	(Participating Providers)*
<b>Diagnostic and Preventive Care</b> (for example: oral exams and cleanings, X-rays and fluoride treatment)	100% of negotiated rate	100% of reasonable and customary (R&C) fees	100%
<b>Basic Services</b> (for example: fillings, root canals, treatment on front teeth, non-surgical periodontal treatments and uncomplicated extractions)	60% of negotiated rate	40% of R&C fees	100%
<b>Major Services</b> (for example: crowns and bridgework, dentures and denture repairs, removal of impacted teeth)	60% of negotiated rate	40% of R&C fees	75%
Orthodontia	60% up to a lifetime maximum	50% up to a lifetime maximum	50%
Orthodontia Lifetime Maximum  (All enrollees receive full orthodontia lifetime coverage up to a lifetime maximum)	\$1,500/individual	\$1,500/individual	Generally not applicable
Annual Deductible (The in-network annual deductible applies to basic and major services only; the out-of-network annual deductible applies to diagnostic, preventive, basic and major services)	• \$50/individual • \$100/family	• \$75/individual • \$150/family	Generally not applicable
Annual Maximum Benefit (cumulative under the Dental PPO option)	\$1,250 (excluding orthodontia)	\$1,000 (excluding orthodontia)	Generally not applicable

<sup>\*</sup>If you visit a non-participating dentist after you enroll in the DMO option, your benefit will generally be lower since it will be limited to a specific dollar amount.

### TO FIND YOUR 2012 DENTAL COVERAGE OPTIONS AND THEIR MONTHLY PREMIUM COSTS:

During the annual open enrollment period, refer to your personalized enrollment worksheet, visit the YBR Web site at <a href="http://resources.hewitt.com/alcatel-lucent">http://resources.hewitt.com/alcatel-lucent</a> or call the Alcatel-Lucent Benefits Center at 1-888-232-4111.

### **IMPORTANT INFORMATION REGARDING THE DMO OPTION FOR 2012**

The DMO option is available in a limited area. It is not available in Alabama, Alaska, Arkansas, Louisiana, Maine, Mississippi, New Hampshire and South Carolina. If it does not appear as a coverage option on your personalized enrollment worksheet or on the YBR Web site during the annual open enrollment period, it may be because you live in an area with limited access to dentists in the DMO network.

### To enroll

If you wish to enroll in the DMO and are comfortable with the distance between you and the dentists who participate in the DMO network, contact the Alcatel-Lucent Benefits Center at 1-888-232-4111.

### **OUESTIONS?**

To find in-network dentists or for questions about coverage for a specific procedure, please contact Aetna:

- www.aetna.com
- PPO: 1-800-220-5470
- DMO: 1-800-220-5479

# RESOURCE CONTACT INFORMATION

### **WHAT IS THIS?**

For information about your benefits coverage during the year, contact these resources.

### Where: **ALCATEL-LUCENT RESOURCES** http://resources.hewitt.com/ <u>alcatel-lucent</u> 24 hours a day, every day, except on Sunday between midnight and

1:00 p.m., Eastern Time (ET)

### What You Will Find:

### The Your Benefits Resources (YBR) Web site

- View your current coverage
  - Review and compare your 2012 healthcare options and premium costs
  - Enroll in coverage for 2012
  - Make changes to your default coverage for 2012
  - Waive your 2012 coverage
  - Find a doctor or healthcare provider
  - Learn more about Alcatel-Lucent's benefits
  - Review dependent eligibility rules
  - Review, add or change your dependent(s)' information on file
  - Understand how a Life Event may change your benefits

### 1-888-232-4111 (1-212-444-0994 if calling from outside of the United States, Puerto Rico or Canada)

• Standard hours: Monday through Friday, from 9:00 a.m. to 5:00 p.m., ET

### **Alcatel-Lucent Benefits Center**

### • If you do not have Internet access:

- Enroll in coverage for 2012
- Make changes to your default coverage for 2012
- Waive your 2012 coverage
- Review dependent eligibility rules
- Review, add or change your dependent(s)' information on file
- Resolve a unique benefits issue that you have not been able to solve on your own
- Notify Alcatel-Lucent if:
  - Imputed income applies
  - You or your eligible dependent(s) will become Medicare-eligible due to a disability

### www.benefitanswersplus.com

### The Alcatel-Lucent BenefitAnswers Plus Web site

- Learn more about Alcatel-Lucent's benefits, including benefits news and updates (no password required)
- Obtain electronic copies of your enrollment materials
- Find carrier contact information during the year
- · Access a short video about the YBR Web site

### **AETNA DENTAL**

### www.aetna.com

### PPO: 1-800-220-5470

### **Aetna Dental**

- Understand how your dental coverage works
- Find network dentists
- · Access claims information

### UNITEDHEALTHCARE

**DMO:** 1-800-220-5479

### **Group Medicare Advantage (PPO):**

www.UHCRetiree.com/alcatel-lucent 1-888-980-8117 (TTY: 711) (8:00 a.m. to 8:00 p.m., local time, seven davs a week)

### **Enhanced and Standard POS:**

1-800-577-8539

### **Traditional Indemnity:**

1-800-577-8567 www.myuhc.com

User ID: ALU Password: ALU

# General information about your coverage and dedicated Customer Care (Member Services)

- Understand how your UnitedHealthcare medical coverage works
- Find network physicians, specialists and facilities in your community
- Compare average treatment costs and hospitals in your area for medical procedures you may be considering
- Manage your healthcare choices and costs through a Plan Comparison Calculator
- Access claims information
- Speak with an experienced customer care representative who understands your plan and can answer questions quickly

Where:	What You Will Find:
www.myuhc.com 1-866-444-3011 (24 hours a day, seven days a week)	UnitedHealthcare OptumHealth <sup>sM</sup> Nurseline and Live Nurse Chat  • Speak with a registered nurse at any time  • Get information about health and welfare topics  • Participate in live online Nurse Chat  • Both English- and Spanish-speaking registered nurses are available
www.myoptumhealth complexmedical.com 1-866-936-6002 (7:00 a.m. to 7:00 p.m., Central Time [CT], Monday through Friday, excluding holidays)	UnitedHealthcare Cancer Resource Services (CRS)  • Get information regarding a cancer diagnosis and treatment  • Find cancer centers or physicians
www.healthy-pregnancy.com 1-800-411-7984	Healthy Pregnancy Program     24-hour access to experienced maternity nurses     Education and support for women through all stages of pregnancy and delivery
www.myoptumhealth complexmedical.com (click on the "Congenital Heart Disease" link or call the phone number on the back of your medical ID card)	Congenital Heart Disease Program (CHD)  Clinical consultants can provide information to assist parents, family members, case managers and physicians in making decisions about congenital heart disease
www.myoptumhealth complexmedical.com (click on the "Transplantation" link or call the phone number on the back of your medical ID card)	Transplant Resource Services • Services and access to medical professionals renowned for providing quality treatment in solid organ or blood/marrow transplants
www.liveandworkwell.com Enhanced and Standard POS: 1-800-577-8539 Traditional Indemnity: 1-800-577-8567	UnitedHealthcare Behavioral Health  • Understand how your mental health and chemical dependency coverage works  • Access claims information
www.liveandworkwell.com Traditional Indemnity: 1-800-577-8567 (Medicare-eligible participants in the UnitedHealthcare Traditional Indemnity option only)	UnitedHealthcare Mental Health and Chemical Dependency  • Understand how your mental health and chemical dependency coverage works  • Access claims information
MEDCO PRESCRIPTION DRI (does not apply to HMO/Medicare HM	
Participants not eligible for Medicare: 1-800-336-5934 www.medco.com Medicare-eligible participants: 1-800-230-0512 (TTY: 1-800-716-3231) www.medco.com/medd/alu	Medco Health Solutions  Understand how your prescription drug coverage works  Prescription coverage and pricing information, including comparisons for brand-name and generic medications received through mail order and retail  Access claims information  Find an in-network pharmacy  Order medications from the Medco Pharmacy for savings opportunities

www.medco.com/medd/alu

### www.medco.com/choices 1-800-319-7750

www.medco.com/lowcostgenerics (or call the phone number on the back of your Medco ID card)

### Medco My Rx Choices

• Find lower-cost options for the medications you currently take on an ongoing basis

### **Medco Low Cost Generics**

- Determine if your medications are eligible for an additional discount through mail order
- 24/7 access to specialist pharmacists

Where:	What You Will Find:
METLIFE	
1-888-201-4612	MetLife Life Insurance  • Understand how your life insurance coverage works
www.metlife.com/mybenefits 1-800-984-8651	MetLife Long-Term Care (LTC)  • Understand how your LTC coverage works
HMO/MEDICARE HMO (see carrier contact information on ne	ext pages)
Contact information is also available:  On the back of your ID card, if you are currently enrolled in an HMO/Medicare HMO;  By visiting the YBR Web site at http://resources.hewitt.com/alcatel-lucent; or  By calling the Alcatel-Lucent Benefits Center at 1-888-232-4111.	Your HMO/Medicare HMO carrier  • Understand how your HMO/Medicare HMO coverage works  • Access claims information

### **LEGAL NOTICE**

### Alcatel-Lucent Medical Expense Plan for Retired Employees Alcatel-Lucent Dental Expense Plan for Retired Employees

(component plans of the Alcatel-Lucent Retiree Welfare Benefits Plan)

# HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 ("HIPAA")

If you are a participant in the Alcatel-Lucent Medical Expense Plan for Retired Employees and/or the Alcatel-Lucent Dental Expense Plan for Retired Employees (collectively, the "Plans"), your personal health information is private. HIPAA requires the Plans to inform you of the availability of a notice about the Plans' privacy practices, legal duties and your rights concerning your health information received and/or created by the Plans. You can print a copy of the Plans' Notice of Privacy Practices for your records at any time from the BenefitAnswers Plus Web site at <a href="https://www.benefitanswersplus.com">www.benefitanswersplus.com</a>. You may also request a copy by calling 1-908-582-4727.

## **HMOs FOR PARTICIPANTS NOT ELIGIBLE FOR MEDICARE**

HMO Option	Phone Number	Web Site	
Aetna Pennsylvania	1-800-323-9930	www.aetna.com	
Blue Advantage of Illinois Blue Cross/Blue Shield of Illinois	1-800-892-2803	www.bcbsil.com	
HIP Health Plan of New York	1-800-HIP-TALK (1-800-447-8255)	www.hipusa.com	
Horizon Blue Cross/Blue Shield of New Jersey	1-800-355-2583	www.horizonblue.com	
Kaiser Mid-Atlantic	• Washington, D.C.: 1-301-468-6000 • Outside the Washington, D.C. metro area: 1-800-777-7902		
Kaiser Northwest	• Portland, OR area only: 1-503-813-2000 • 1-800-813-2000		
Kaiser of Northern California Kaiser of Southern California	1-800-464-4000	http://my.kp.org/alcatellucent	
Kaiser Permanente of Colorado	• 1-800-632-9700 • Colorado Springs: 1-888-681-7878		
Kaiser Permanente of Georgia	• 1-888-865-5813 • Local: 1-404-261-2590		
Kaiser Permanente of Hawaii	• Oahu: 1-808-432-5955 • Other islands: 1-800-966-5955		
Keystone Health Plan Central	• 1-800-669-7061 • TDD: 1-800-669-7075	www.capbluecross.com	
MVP of New York	1-888-687-6277	www.mvphealthcare.com	
UnitedHealthcare Choice of Arizona	1-866-633-2446	www.unitedhealthcare.com	
UnitedHealthcare of California	1-800-624-8822	www.ubcwost.com	
UnitedHealthcare of Oklahoma	1-800-825-9355	www.uhcwest.com	
Univera Health of Western NY	1-800-337-3338	www.univerahealthcare.com	



This communication is merely intended to highlight some of the benefits provided by Alcatel-Lucent to its eligible participants. More detailed information is provided in the official plan documents, which are the final authority. In all instances, the relevant plan documents will control and govern the operation of all the benefit plans mentioned or described in this communication. The Board of Directors of Alcatel-Lucent USA Inc. (or its delegate) reserves the right to modify, suspend, change or terminate any of its benefit plans at any time. Participants should make no assumptions about any possible future changes unless a formal announcement is made by the company. The company cannot be bound by statements about the plans made by unauthorized personnel.

This information is not a contract of employment, either expressed or implied, and does not create contractual rights of any kind between the company and its employees or former employees.

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